# FAQ for Workforce Staff GreatHires JobCrawler

### Basic Facts:

### O. What is the Missouri JobCrawler?

**A**. The Missouri JobCrawler is a powerful online employment search tool designed to provide an enhanced job search experience for GreatHires job seekers. This new "job spidering" tool is a joint collaboration between the Missouri Division of Workforce Development and the Missouri Economic Research and Information Center (MERIC). It provides fast access to external job search websites and MERIC labor market data, and is designed to be user friendly. Job seekers gain immediate access to detailed information on thousands of jobs from a variety of online job banks, corporate web sites, regional hospitals, local newspapers and government sites.

# Q. How is the Missouri JobCrawler different than GreatHires?

**A.** GreatHires acts as a job matching tool. Job seekers who match employer criteria will find potential job matches. Using "spidering" technology, the Missouri JobCrawler seeks out information from many different online sources and allows job seekers to search job postings based on criteria such as: keywords, employers, job category, industry code, salary, education or experience. The JobCrawler does not perform a true matching of jobseekers to job openings, but allows job seekers the ability to search for job openings in which they are interested.

NOTE: GreatHires job postings posted on this site will not contain actual employer contact information. Instead, job seekers will be referred to the appropriate Career Center or back to GreatHires.

## Q. Will GreatHires job seekers automatically have access to the Missouri JobCrawler?

**A.** Anyone can access the Missouri JobCrawler without registering. However, to access specific job seeker services and access to apply for a position, users must register in Missouri JobCrawler.

## Q. Will Missouri JobCrawler users automatically be registered in GreatHires?

**A.** Individuals who have registered with Missouri JobCrawler will still need to register within GreatHires to apply for jobs originally posted through GreatHires.

### Q. How is the Missouri JobCrawler accessed?

**A.** Individuals may access the Missouri JobCrawler from a link on the GreatHires online resource directory and also from the Missouri Base Realignment and Closure (BRAC) homepage.

### Q. When will the Missouri JobCrawler be available?

**A.** Missouri JobCrawler will be piloted in three target areas beginning in August. Once the pilot is complete, the JobCrawler will be accessible throughout the State.

### Q. What JobCrawler reference materials are available?

**A.** Staff Webinar training will be provided in July for the pilot regions. Once the site is available, an online tutorial will be posted to the Intranet and as a link from the Missouri JobCrawler site.